

T.I. no.: 2015 - 13 Updated: -	Topic: Best Foam™
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Date: 01/12/2015	Priority	Need for action
Affected machines: SCAPTI Best Foam™	High	As soon as possible
From serial number: 1537***	Medium	On next visit to the machine
As of date: CW 37	X Low	X FYI only

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INTRODUCTION

This technical information applies for all Best Foam™ machines, no matter which software version is installed.

Do not run an update regardless of the installed software version.

Software version 1.02 is expected to be available in January 2016.

BEST FOAM™ HARDWARE

Machine does not start after disconnection from mains

Normally in the event of disconnection from mains, the machine must be disconnected for about 5 - 10 seconds before it can be restarted.

Due to a faulty cable harness, a certain number of machines in the field need **to be disconnected from mains for at least 5 minutes** before they start again.

As soon as the machines are isolated, the affected customers will be informed and the error eliminated.

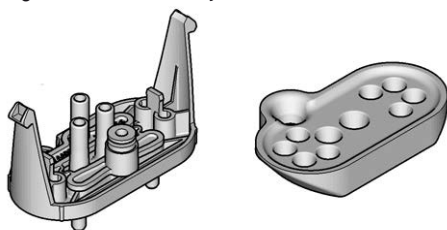
Best Foam™ spare parts

The following specific Best Foam™ spare parts are needed in addition to the standard SCAP spare parts.

060601	Plug socket connector 6-6 PPSU
072505	T-connector piece 6-6-6 PPSU
072733	Y-connector piece 6-6-6
073528	Combination plate 2.0 SCA P
073835	Non-return valve 0.1-16 bar PPSU
074247	Hose 4/8 silicone transp.
074405	Power supply EU 230V AC 5/24/30V DC SCA P BF
074408	Outlet head complete
074440	Solenoid valve FPM 3/2 24V DC 4.0 plug
074441	Powder based beverage outlet PS SCA P cpl
074448	Splash guard beverage outlet BF
33.2910.1000	Mixer
33.4007.4000	Proportional valve
33.4035.8000	BLDC motor controller
33.4070.4000	Air pump

Beverage outlet update

If the white beverage outlet is still mounted on the machine (prototype), replace it with a new beverage outlet (074408) including splash guard (074448) at your earliest convenience.

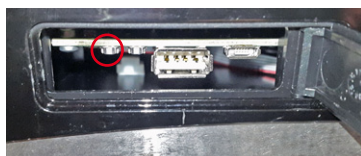


BEST FOAM™ SOFTWARE

Time-out and missing [Save] field

While programming the beverages, it is possible that the entered values will not be adopted due to a randomly-occurring time-out or the [Save] field will no longer be shown on the display. If this is the case, the machine must be restarted by pushing the Reset button. Alternatively to pushing the Reset button, the machine can be disconnected from the power supply and then reconnected.

The Reset button is located on the left side next to the USB connection directly above the beverage outlet.



After restarting the software, check whether the values for the last programmed recipe correspond to the desired settings or whether these must be re-entered after restart.

Deactivating the steam outlet

Owners of affected machines have been informed previously.

Due to an error in the software, it is possible that the steam valve will no longer close. Steam therefore escapes unhindered. The steam outlet can only be interrupted by disconnecting the machine from the mains.

For this reason, the steam outlet must be deactivated in the system settings until further notice.

Defective software functions

In addition, the following functions are defective with the Best Foam software and will be revised in the next version:

- On-Off with the CHEF card
- Flush coffee
- 2x button for double beverages with milk

New functions in 1.01

- Payment integrated for dispensing equipment and MDB
- Twin Choco integrated
- Center Milk locking mechanism integrated
- Beverage stability after hot rinsing optimised
- Beverage stability optimised when changing from hot to cold beverages and vice versa.
Delay of approx. 8 seconds when changing from hot to cold - system cooling.
- Pre-defined beverages in the following languages:
 - German
 - English
 - French
- Standard bypass and separate bypass (direct bypass to beverage outlet) integrated.
Separate bypass is only possible if the machine is equipped with this feature.