

T.I. No.: 2020 - 24 Updated: -	Topic: SCS / SOUL Software V4.20.0
--	---

Date: 07.12.2020	Priority	Need for action
Affected machines: SCS / SOUL	High	As soon as possible
From serial number: -	X Medium	X On next visit to the machine
As of date: immediately	Low	FYI

INFORMATION

Software-Update

With the software updates of versions 4.13.0 to 4.20.0 specific software bugs are fixed.

HINWEIS

Further technical information can be found in the SCS/SOUL Technical Support training documentation.

Title: Training modules / Reference manual

Edition: V11.0 | 12.2020

Languages: EN, DE and ZH (available from CW week 01.2021 on the [Schaerer Coffee Link](#))

IMPROVEMENTS

From Version 4.16.0

Recurring water flow error in beverage dispensing with long extraction time eliminated.

- During the first 5 seconds of dispensing, the water flow is not monitored. Within this time, no error message appears.
- Afterwards the water flow must be constantly above 0.33 ml/s.
- An error message is triggered if the water flow drops below 0.33 ml/s.

Cleaning process of the Best Foam Mixer has been improved.

- PWM value of Best Foam Mixer during cleaning increased from 40% to 70%.

From Version 4.14.0

The sensitivity of the milk flow sensor is set automatically during hardware detection. Taking into account the installed steam valve.

Pre-setting after SW-Update

Best Foam V2.0	2/2 Way valve	Medium
Best Foam V1.0	Proportional valve	High