

T.I. no.: 2019 - 34 Updated: -	Topic: Schaerer Barista – Software version 2.2.3
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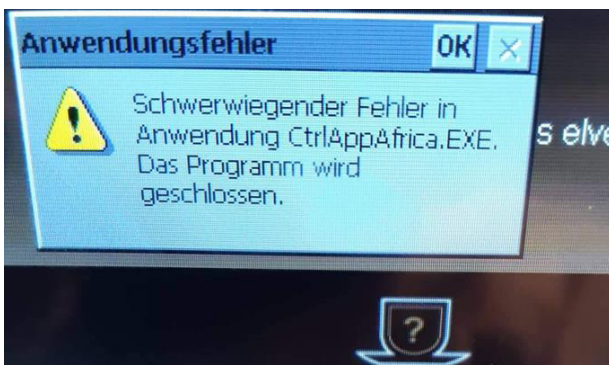
Date: 12.12.2019	Priority	Need for action
Affected machines: Schaerer Barista	High	As soon as possible
From serial number: -	Medium	On next visit to the machine
As of date: -	X Low	X FYI only

IMPROVEMENT

Beverage test function

Following the introduction of version 2.2.2, we received reports from the field stating that the machine software was getting stuck on the error message “Schwerwiegender Fehler.....” (“Serious error.....”). The only way to get the machines working again was to restart them.

In all of the cases we are aware of, the “**Beverage test**” function was launched in the recipe menu prior to the software crashing. As this error message is generated directly from the operating system, it always appeared in German regardless of which language was set on the machine.



This error has been corrected in the new software version. The “**Beverage test**” function can now be used without restriction once again.

The new software was tested during an extensive internal approval test. If, however, problems do occur during the update, please save the data on a USB stick, copy it into an e-mail and send it to Schaerer AG – together with a detailed description of the problem – at the following e-mail address:

MSAG_Tech-Support-INT@schaerer.com