



SERVICE MEMO

21-03-2025

Dispenser(s): *Kometa*
Title: Check and/or change the way the release hose is mounted

Background:

There have been reported issues with the coffee release hose.
In some cases it is reported that the hose is (coming) loose, which causes leakage under the machine.

Action:

Check with installation and or service visit the connection and modify if applicable.



Short term solution:

Check connection hose, if not ok mount a correct clip
Check if the drain connector is staying into place, if not mount a screw to fixate.



front view

Long term solution:

The supplier will increase the diameter of the drain connector by 1mm.
When implemented in production a Technical Info will follow.

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