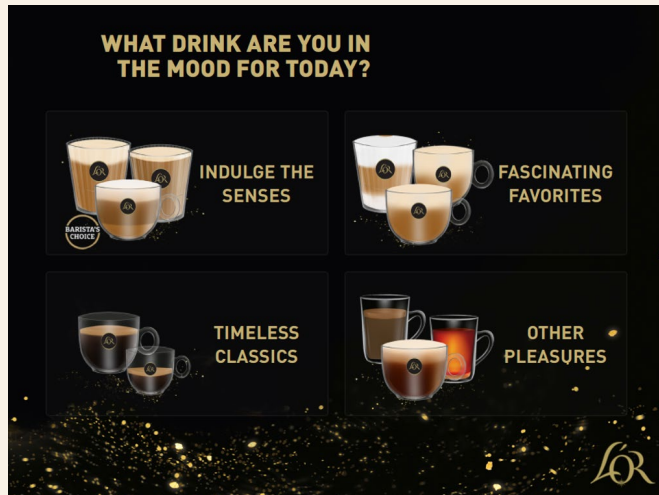


SERVICE MEMO

17-11-2025

Number: JDE 2025-L'OR November
Dispenser(s): SKYE and SOUL 10-12
Title: L'OR GUI back-ups



With this service memo I would like to inform you that for the Skye and the Soul we have back-ups (including media package) and dosing cards available for the L'OR GUI. These you can find on JDE support in the folder recipes for Skye and Soul. In here is a dedicated L'OR folder with the zipped files.

As soon as you have L'OR coffee in the Skye and Soul you can upload a L'OR back-up.

For Skye we have one back-up in a zip file:

LOR SKYE standard sca3_20251110_100927.cp

For SOUL we have three back-up which can be found in one zip file:

LOR SOUL standard sca3_20251107_120830.cp
 LOR SOUL flavour sca3_20251107_120546.cp
 LOR SOUL flavour iced sca3_20251107_120115.cp

- For the Soul you must first upload the latest software version 5.66.2 (special JDE release) which is available on JDE support. Only use this version for L'OR GUI.
- For the Skye you need the latest software version 5.48.8.
- Countries who are using the IoT platform has to update these.

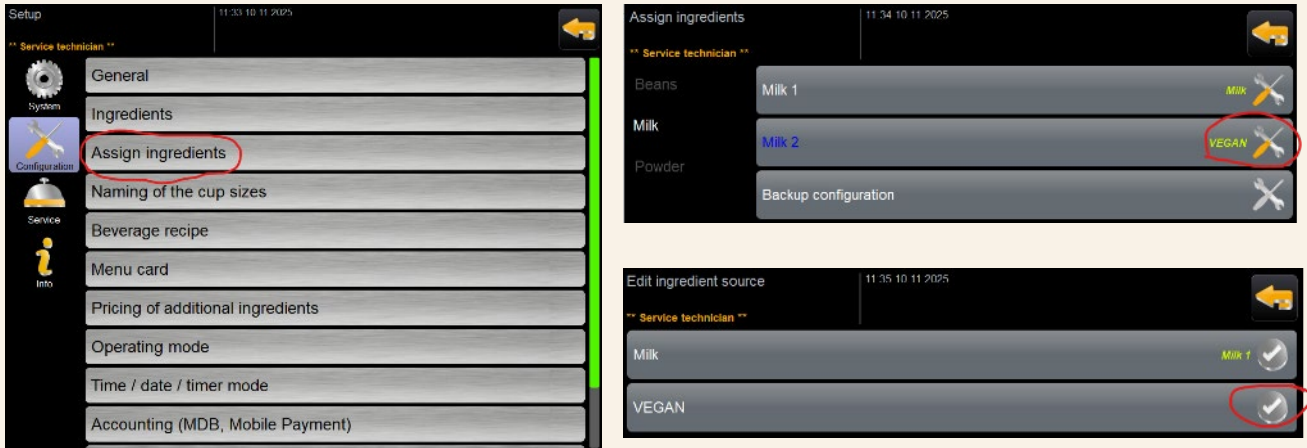
Name: Bart Bakker



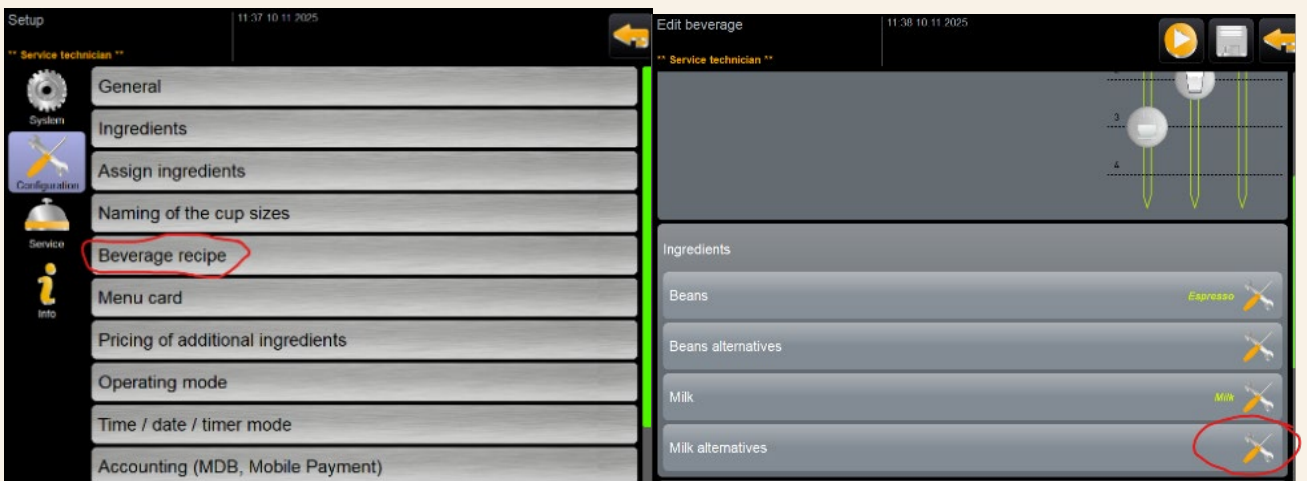
Be aware that all files are for **twin** 'milk' solutions.

If you have **single** 'milk' you have to adjust your machine as below:

Milk 2 has to be switched of in assign ingredients, see pictures below:



Also in the beverage recipe you have to switch of the milk alternatives option, see below:



You have to do the above for every beverage with milk alternatives option switched on.

Translations in the back up files made are:

- English
- Dutch
- German
- French
- Danish
- Swedish

If a country want to introduce the L'OR Gui and the translation is not in the above list please contact your ICSM contact so we can support to implement the translation into the back-up.